

Relay Network Doubles Visibility and Cuts Issue-Detection Time by Half



CUSTOMER

Relay Network



INDUSTRY

Software



EMPLOYEES

51-200



COUNTRY

America

Challenge

Relay Network faced challenges with ill-equipped tools lacking integration and support for modern authentication methods. Manual processes lead to time-consuming operations causing slower feature development and rollout for customers and frequent interruptions.



All the technologies in SentinelOne's solution were an improvement over what we had, and it offered additional features that we previously didn't have at all.

Brendan Putek
Director of DevOps

Solution

To address these challenges, Relay Network implemented SentinelOne's Cloud Native Application Protection Platform (CNAPP), including Cloud Workload Security, Cloud Native Security, and Singularity Data Lake with Purple AI. This solution seamlessly integrates with Relay Network's existing AWS infrastructure and tools, including AWS, Snyk, PagerDuty, Jira, and GitHub. The solution also provides automated notifications, issue creation, and advanced threat detection with natural language queries.

Results

Relay Network experienced a 100% improvement in visibility. They also achieved a 50% reduction in issue-detection time, and an 80% decrease in manual threat-detection efforts. The enhanced security posture enabled accelerated feature development and improved operational efficiency. These improvements also increased developer satisfaction and agility.

Relay Network, based in Radnor, Pennsylvania, provides a secure B2C feed channel that enhances customer relationships. By combining the immediacy of text with engaging scrolling feeds, it delivers tailored content when customers need it. This approach boosts revenue, reduces service costs, and improves customer satisfaction compared to traditional communication methods.



PRODUCTS & SERVICES

Complete Enterprise
Cloud Workload Security
Cloud Native Security
Singularity Data Lake
Purple AI



100%

improvement in visibility

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